



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE.

YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE.

THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : VALENTINA MANCINI
ADDRESS : PIAZZALE DAVA CHIESA 2 10060 PINEROLO - TO - ITALY
E-MAIL : cop1961@alice.it

A- THE GOULETTE

CRUISE DATES : 1/08/09 NAME OF THE GOULETTE : GAMZE 2

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter

Neyzen Tevfik Cad. No:92 Bodrum TÜRKİYE
www.barbarosyachting.com
info@barbarosyachting.com

Tel : (0252) 316 39 19 (pbx) • Fax: (0252) 316 39 20
Gsm : 0533 600 15 00 (pbx) 0542 399 91 90 (pbx)
Operation (7/24) 0544 699 92 29 • 0544 699 99 78

Marmaris Branch

Barbaros Cad. No 91 Marmaris TÜRKİYE
Tel : +90 252 413 20 28 Fax : +90 252 413 20 08
G.S.M : +90 542 205 17 15
marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2- IF YES; NAME OF THE TOUR OPERATOR

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

.....

.....

.....

.....

THANKS FOR YOUR HELP



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THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : CARLO ALBERTO SALA
ADDRESS : VIA IANFONI 7
E-MAIL :

A- THE GOULETTE

CRUISE DATES : 12-19/07/09 NAME OF THE GOULETTE : GAMZE 2

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2- IF YES; NAME OF THE TOUR OPERATOR PAONU ANB G.O.

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

TOUR IS THE BEST, ONLY GOOD CHEF,
and the captain is the best.

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : JACOPO
ADDRESS : PONTELAMBRO (COMO)
E-MAIL : JAK.BANDO@BS.SERVICE.NET

A- THE GOULETTE

CRUISE DATES : 12-19/07/09..... NAME OF THE GOULETTE : GAMZE II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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C- THE FOOD

	VERY GOOD	GOOD	POOR
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2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

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CIAO
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.....
.....

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEĞERLİ KONUKLARIMIZ,

TATİL TERCİHİNİZİ MAVİ YOLCULUK'TAN YANA KULLANDIĞINIZ İÇİN ÇOK TEŞEKKÜR EDERİZ. Hiç kuşkunuz olmasın ki, tatilinizi mümkün olduğu kadar hoş geçirebilmemiz için yapabileceğimizin en iyisini yapmaya gayret göstereceğiz. Ancak inanıyoruzki, bu tip bir tatil anlayışını geliştirmek kaçınılmaz olarak teknedeki misafirlerimizin servis hakkındaki görüşlerini gerektirir. Bu durumda sizlerden aşağıdaki anketi doldurmanızı rica ediyoruz. Değerlendirmeleriniz ve görüşleriniz sizlere gelecekte daha iyi bir servis sunmamıza yardımcı olacaktır. Anlayışınız ve yardımınız için teşekkür ediyor, bir başka mavi yolculukta sizleri yeniden görmeyi umut ediyoruz.

SAYGILARIMIZLA

BARBAROS YATÇILIK

İSİM : Telay - Akyl İNRE
ADRES : Yalı yolu Çarşamba Sok. Yalıköy Dpt
No 8 Daire 13 Bostancı / İSTANBUL
E-MAIL : ataimre@hotmail.com

A - TEKNE

TUR TARİHLERİ : 25.10.2009 TEKNE ADI : GAMZE 2
30.10.2009

	ÇOK İYİ	İYİ	YETERSİZ
1-TEKNENİN RAHATLIĞI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2-TEKNENİN TEMİZLİĞİ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HİJYEN	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- GÜVENLİK	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B - MÜRETTEBAT

1- KARŞILAMA	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- İHTİYAÇLARINIZA GÖSTERİLEN İLGI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- GENEL MEMNUNİYET	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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C - YEMEKLER

1 - YEMEKLERİN KALİTESİ

ÇOK İYİ

İYİ

YETERSİZ

2 - YEMEK MİKTARLARI

3 - SERVİS - SUNUM

4 - GENEL OLARAK YEMEKLER

D - GENEL TATİL DENEYİMLERİ

1 - DAHA ÖNCE HIÇ BU TİP BİR TURA KATILDINIZ MI?

EVET

HAYIR

2 - EĞER EVETSE; TUR OPERATÖRÜNÜN ADI:

3 - GELECEKTE BU TİP BİR TURA KATILMAYI TEKRAR DÜŞÜNÜR MÜSÜNÜZ?

KESİNLİKLE EVET

BELKİ

HAYIR

4 - TANIDIKLARINIZA BU TURU ÖNERİR MİSİNİZ?

EVET

HAYIR

E - EKLEMENİZ İSTEDİĞİNİZ DİĞER GÖRÜŞLER:

Her şey mükemmel
Zafar Kaptan ve mürettebatına tekrar
teşekkürler ederiz.

YARDIMLARINIZ İÇİN TEŞEKKÜRLER



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : RUSSO ANNA
ADDRESS : MILANO - ITALY
E-MAIL :

A- THE GOULETTE

CRUISE DATES : 25/7 - 1/8 NAME OF THE GOULETTE GAMES 2

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR PHONE G.O.
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

BIG CAPITAIN

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : MICHELA ZANCAVER
ADDRESS : via VALLON 47 30173 MESTRE VENEZIA ITALY
E-MAIL : michela.zancaver@virgilio.it

A- THE GOULETTE

CRUISE DATES : 22-08/29-08-2003 NAME OF THE GOULETTE : GAMZE II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2- IF YES; NAME OF THE TOUR OPERATOR

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

We really enjoyed this cruise. We are gonna recommend this type of vacation to all our friends.
Crew was outstanding for the entire cruise.

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : MATEO PONTI GGIA
ADDRESS : VIA ZAPPA 32 MILANO
E-MAIL : GIUSEPPE FRUGEMO @HOTMAIL.COM

A- THE GOULETTE

CRUISE DATES : 13-22/08/2009 NAME OF THE GOULETTE : GANSE 2

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLİNESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2- IF YES; NAME OF THE TOUR OPERATOR PHONE & GO

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

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THANKS FOR YOUR HELP