



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.
HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.
AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

4. Provs !!

NAME : Ostwald
ADDRESS : Feldeggaste 18 - CH - 3322 Urtenen-Schönbühl
E-MAIL : ostwald@bluewin.ch

A- THE GOULETTE

CRUISE DATES : 20.9 - 27.9.2009 NAME OF THE GOULETTE IPEK - X

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter

Neyzen Tevfik Cad. No:92 Bodrum TÜRKİYE
www.barbarosyachting.com
info@barbarosyachting.com

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Gsm : 0533 600 15 00 (pbx) 0542 399 91 90 (pbx)
Operation (7/24) 0544 899 92 29 • 0544 699 99 78

Marmaris Branch

Barbaros Cad. No 91 Marmaris TÜRKİYE
Tel : +90 252 413 20 28 Fax : +90 252 413 20 08
G.S.M : +90 542 205 17 15
marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

Thanks very much to the crew and his boss!

THANKS FOR YOUR HELP



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DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUATIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : DUSAUTOIR
ADDRESS : MARK GRAAF STRAAT 44
E-MAIL : Yves.Dusautoir@telenet.be

A- THE GOULETTE

CRUISE DATES : 20-27-09 NAME OF THE GOULETTE : IPEK A

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input type="checkbox"/>	← <input checked="" type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input type="checkbox"/>	← <input checked="" type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2- IF YES; NAME OF THE TOUR OPERATOR SUN WORLD MEDITERRAN

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

..... We enjoy very good or trip

.....

.....

.....

THANKS FOR YOUR HELP



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DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : Ukelix
ADDRESS : Im Heercken 21 64560 Riedstadt
E-MAIL : Ukelix@Freenet.de

A- THE GOULETTE

CRUISE DATES : 20.9.09 - 26.9.09 NAME OF THE GOULETTE : IPEK-A

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR ESER / Marmaris
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

Timing of single trips was very well!

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.....

.....

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : LAMBERT - CORM.L
ADDRESS : Rue Al'navis - 5051 lanefle
E-MAIL : jodelyne.964 @ hotmail.com

A- THE GOULETTE

CRUISE DATES : 20/9/09 NAME OF THE GOULETTE AIPER A

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR Mediterra
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

Je propose qu'une rampe d'accès rigide soit à la disposition des 2 côtés si possible.

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : DOUGLAS JEFFRIES (MR)
ADDRESS : CRAIGERNE HOUSE, NEWTONMORE, PH20 1AT, SCOTLAND UK
E-MAIL : dougie.jeffries@googlemail.com

A- THE GOULETTE

CRUISE DATES : 11/10/09 18/10/09 NAME OF THE GOULETTE : SPEKA

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2- IF YES; NAME OF THE TOUR OPERATOR

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

ALL WAS VERY GOOD, WE WILL DO THIS AGAIN
WE ARE A FAMILY GROUP AND I COMPLETE THIS
FOR ALL OF THE GROUP.

THANKS FOR YOUR HELP