



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE.

YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE.

THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : RAFFAELE REVIATI
ADDRESS : RUFUS1957@LIBERO.IT
E-MAIL : VIALE TERME 121 43048 S. ANDREA BAGNI - PR -

A- THE GOULETTE

CRUISE DATES : 17/07/2010 - 24/07/2010 NAME OF THE GOULETTE : RÖNESANS II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B- THE CREW			
1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter

Neyzen Tevlik Cad. No 66/1 Bodrum TÜRKİYE
www.barbarosyachting.com
info@barbarosyachting.com

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Gsm: 0533 600 15 00 (pbx) 0542 395 91 90 (pbx)
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Marmaris Branch

Barbaros Cad. No 91 Marmaris TÜRKİYE
Tel: +90 252 413 20 28 Fax: +90 252 413 20 08
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marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

THE CAPTAIN AND HIS CREW ARE FRIENDLY - KINDLY AND HELPFUL WITH EVERYONE OF US.
IT IS A WONDERFUL EXPERIENCE - THANK YOU TO EVERYBODY (YUKSEL - SERAY - FEY 20)
WE CALLED THIS BOAT LOVE BOAT -

THANKS FOR YOUR HELP



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YOUR FAITEFULLY,

BARBAROS YACHTING CO.

NAME : ROSSELLA PERUSCO
ADDRESS : VIA S. BARTOLOMEO 23 E 25128 BRESCIA
E-MAIL : rperusco@hotmail.com

A- THE GOULETTE

CRUISE DATES : 17-24 July 2010 NAME OF THE GOULETTE : RÖNESSANS II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B- THE CREW			
1- WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

The staff was very kind, attentive to our needs, always helpful and friendly - I felt like at home - Thanks a lot to the captain, Seren and Feyzo -

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : ZAHRAVEL EDKONDO e ZEHRO ELENA
ADDRESS : VICOLO DELLE ROSE 45 CAP 34134 TRIESTE (ITALY)
E-MAIL : edmuzzan@yahoo.it zehroduuu@yahoo.it

A- THE GOULETTE

CRUISE DATES : 13/07/10 - 24/07/10 NAME OF THE GOULETTE : ~~PERLA~~ RENESANS II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3- HYGINENE & SAFETY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR
- 3- WOULD YOU GO ON THIS TYPE OF HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

THIS BOAT WAS CALLED BY EVERYBODY THE "LOVE BOAT" AND WE HAVE BEEN INFINITELY HAPPY TO PARTICIPATE TO THE BOAT TRIP

THANKS FOR YOUR HELP



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THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : FILIPPINI SARRINA
ADDRESS : VIA MALAGRIDA 52 65100 PESCARA ①
E-MAIL : SARRINA.FILIPPINI@RADIODELTA.IT

A- THE GOULETTE

CRUISE DATES : 17.07.2010 NAME OF THE GOULETTE : ROMESSANS II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES: NAME OF THE TOUR OPERATOR SWAN TOUR
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

CAPTAN- SENA- FEYZO BEAUTIFOL PEOPLE
YOUR COMPANY/ LUCKY TO HAVE THEM.
THIS GOULETTE IS CALLED "THE LOVE BOAT"

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : PAOLA LECCA
ADDRESS : VASAPOTIWA IG ALBA (ITALY)
E-MAIL : /

A- THE GOULETTE

CRUISE DATES : 17-24 JULY NAME OF THE GOULETTE : ROSESSAISE II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD-ŞTİ.

C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR CLUB MED
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

VERY AMABLES STAFF HELLY & PROFESSIONAL
MR FESD AS ALWAYS HELPFULL

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEĞERLİ KONUKLARIMIZ,

TATİL TERCİHİNİZİ MAVİ YOLCULUK'TAN YANA KULLANDIĞINIZ İÇİN ÇOK TEŞEKKÜR EDERİZ. HİÇ KUŞKUNUZ OLMASIN KI, TATİLİNİZİ MÜMKÜN OLDUĞU KADAR HOŞ GEÇİREBİLMEİNİZ İÇİN YAPABİLECEĞİMİZİN EN İYİSİNİ YAPMAYA GAYRET GOSTERECEĞİZ. ANCAK İNANIYORUZKİ, BU TİP BİR TATİL ANLAYIŞINI GELİŞTİRMEK KAÇINILMAZ OLARAK TEKNEDEKİ MİSAFİRLERİMİZİN SERVİS HAKKINDAKİ GÖRÜŞLERİNİ GEREKTİRİR. BU DURUMDA SİZLERDEN AŞAĞIDAKİ ANKETİ DOLDURMANIZI RICA EDİYORUZ. DEĞERLENDİRMELERİNİZ VE GÖRÜŞLERİNİZ SİZLERE GELECEKTE DAHA İYİ BİR SERVİS SUNMAMIZA YARDIMCI OLACAKTIR. ANLAYIŞINIZ VE YARDIMINIZ İÇİN TEŞEKKÜR EDİYOR, BİR BAŞKA MAVİ YOLCULUKTA SİZLERİ YENİDEN GÖRMEYİ UMUT EDİYORUZ.

SAYGILARIMIZLA

BARBAROS YATÇILIK

İSİM : Fatih Kekic
ADRES : Altınkaya mah. Çalıyay mah. Kaya
Sah. No 1/111 Maltaya / İT.
E-MAIL : fatihkekic@gmail.com

A - TEKNE

TUR TARİHLERİ 26/06/12 - 04/07/12 TEKNE ADI : Pinaray - II

	ÇOK İYİ	İYİ	YETERSİZ
1-TEKNENİN RAHATLIĞI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- TEKNENİN TEMİZLİĞİ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HİJYEN	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- GÜVENLİK	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B - MÜRETTEBAT			
1- KARŞILAMA	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- İHTİYAÇLARINIZA GÖSTERİLEN İLGI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- GENEL MEMNUNİYET	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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marmaris@barbarosyachting.com

C - YEMEKLER

	ÇOK İYİ	İYİ	YETERSİZ
1 - YEMEKLERİN KALİTESİ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 - YEMEK MİKTARLARI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 - SERVİS - SUNUM	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 - GENEL OLARAK YEMEKLER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D - GENEL TATİL DENEYİMLERİ

1 - DAHA ÖNCE HİÇ BU TİP BİR TURA KATILDINIZ MI? EVET HAYIR

2 - EĞER EVETSE; TUR OPERATÖRÜNÜN ADI:

3 - GELECEKTE BU TİP BİR TURA KATILMAYI TEKRAR DÜŞÜNÜR MÜSÜNÜZ?

KESİNLİKLE EVET BELKİ HAYIR

4 - TANIDIKLARINIZA BU TURU ÖNERİR MİSİNİZ? EVET HAYIR

E - EKLEMENİZ İSTEDİĞİNİZ DİĞER GÖRÜŞLER:

Bu görüşler benim grup arkadaşlarımdan alınmıştır.

YARDIMLARINIZ İÇİN TEŞEKKÜRLER



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	Andrew JONES
ADDRESS	MANOR COTTAGE, SUDDINGTON, SHIPTON BELINGER, TRDWORTH, HANTS SP9 7YA. U.K.
E-MAIL	aj@andrewgajones.com.

A- THE GOULETTE

CRUISE DATES : 22/10/2010 NAME OF THE GOULETTE : 29/10/2010

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/> *	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Captain and Sarah
were excellent
all the time
- THANKS

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

* captain got
as per supplies
from a nearby
best. super star.

D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2) IF YES; NAME OF THE TOUR OPERATOR 17 years ago - cannot recall name of company but not nearly as good

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

	DEFINITELY	POSSIBLY	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

	YES	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>

E- ADDITIONAL COMMENTS

We had a wonderful time. Captain and Sarah were very friendly, professional and helpful - as well as being great fun to be with. They did everything to make our cruise fantastic.

HUGE THANKS to both of them!!

Thanks For Your Help

They were fantastic.

• Bodrum Headquarter •
Neyzen Tevlik Cad. Saray Sok. No 2 Bodrum
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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME <i>Mo Jones</i>
ADDRESS <i>Manor cottage, Snoddington, Shepshed, Leicestershire Erdworth Ham?</i>
E-MAIL

A- THE GOULETTE

CRUISE DATES: *22-29* NAME OF THE GOULETTE *Rinelson II*

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2) IF YES; NAME OF THE TOUR OPERATOR

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?
DEFINITELY POSSIBLY NO

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

Very good

Thanks For Your Help

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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	Jasmine Jones
ADDRESS	Manor Cottage, Snoddington, Shipton Bellinger, Wants, SP9 7YA
E-MAIL	as@andrewgajones.com

A- THE GOULETTE

CRUISE DATES: 23 → 29 Oct NAME OF THE GOULETTE: Bonasans II

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINES ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2) IF YES, NAME OF THE TOUR OPERATOR

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY POSSIBLY NO

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

Thank you!

Thanks For Your Help

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BARBAROS TURİZM YATÇILIK (İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.)

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO,

NAME	MARIA CARUANO
ADDRESS	MARENO FIURO N°4 BAZZANO (NO)
E-MAIL	maria.fant.ouglia@t

A- THE GOULETTE

CRUISE DATES: 16/02/2010..... NAME OF THE GOULETTE ROSEANNA.....

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

	YES	NO
1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2) IF YES; NAME OF THE TOUR OPERATOR	
3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?		

DEFINITELY

POSSIBLY

NO

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?	YES	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>

E- ADDITIONAL COMMENTS

Thanks For Your Help

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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	PISTRO CATALANO
ADDRESS	V. METASTASIO, 56 ACIQUARA (BA) 70022 ITALY
E-MAIL	PIERRE@UBSPO-IT

A- THE GOULETTE

CRUISE DATES: 16/08/2010 NAME OF THE GOULETTE: ROSS NANS II

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?

YES

NO

2) IF YES; NAME OF THE TOUR OPERATOR

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY

POSSIBLY

NO

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

YES

NO

E- ADDITIONAL COMMENTS

IT'S ALL RIGHT VSRDY NICE

Thanks For Your Help

• Bodrum Headquarter •

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BARBAROS TURİZM YATÇILIK İNŞ.İTH.ĐİR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	FAVONIO VINCENZO AND FORNO HYRA
ADDRESS	V. C. PORTA 16, 73100 CECES ITALY
E-MAIL	FAVONIO.V@LIBERO.IT

A- THE GOULETTE

CRUISE DATES: 16/08/2010 NAME OF THE GOULETTE ROSCARNS II

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2) IF YES: NAME OF THE TOUR OPERATOR

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY	POSSIBLY	NO
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

E- ADDITIONAL COMMENTS

A PARTICULAR COMPLIMENT ~~★~~ FOR CREW IN THE BOAT. THEY ARE VERY SPECIAL PEOPLE, MORE PATIENTS, MORE COOPERATIVE. THANKS A LOT

Thanks For Your Help

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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. VE TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY.

BARBAROS YACHTING CO.

NAME	MARIO CUCINELLA
ADDRESS	P.24 TRINTE IGNOIA n.28 BITONIA (BARI) 70032
E-MAIL	www.cucinella@barbaros.it

A- THE GOULETTE

CRUISE DATES: 16.08.10/23.08.10 NAME OF THE GOULETTE: ROSENANS II

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2) IF YES; NAME OF THE TOUR OPERATOR I DON'T REMEMBER

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY POSSIBLY NO

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

A INDIMENTICAL EXPERIANCE

Thanks For Your Help

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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY.

BARBAROS YACHTING CO.

NAME	SIMONE CUCURACHI
ADDRESS	VIA DEI BONACORSI, 5 00163 - ROMA
E-MAIL	Simone.cucurachi@Libero.it

A- THE GOULETTE

CRUISE DATES: NAME OF THE GOULETTE RONESANS II

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	EXCELLENT	VERY GOOD	GOOD	POOR
1) WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2) IF YES, NAME OF THE TOUR OPERATOR
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY



POSSIBLY



NO



- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

YES



NO



E- ADDITIONAL COMMENTS

I DEFINITELY THANK THE CREW FOR THEIR KINDNESS AND ATTENTION TO OUR NEEDS. WE HAD A WONDERFUL STAY IN TURKEY AND WILL DEFINITELY COME BACK AND RECOMMEND THE CRUISE WITH "OUR CREW" TO OUR FRIENDS!

Thanks For Your Help

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