



BARBAROS TURİZM YATÇILIK İNŞAATLILIK VE TİCARET ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	M. SEVERIJNS
ADDRESS	NOORDERKWARTIER 48 5235 JV 'S-HERTOGENBOSCH
E-MAIL	MARTINSEVERIJNS2009@HOTMAIL.COM

A- THE GOULETTE

CRUISE DATES : 19-9-2010..... NAME OF THE GOULETTE H. TEMEL.....

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

GREAT CREW!

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

	YES	NO
1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2) IF YES; NAME OF THE TOUR OPERATOR		
3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?		

	DEFINITELY	POSSIBLY	NO
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?		<input checked="" type="checkbox"/>	<input type="checkbox"/>

E- ADDITIONAL COMMENTS

WE ARE VERY PLEASSED TO BE ON THIS BOAT WITH THIS
CREW, WHO ALL WORKED HARD TO PLEASE THE GUESTS.
SO, A BIG COMPLIMENT FOR ALL.

Thanks For Your Help

• Bodrum Headquarter •
Neyzen Tevfik Cad. Saray Sok. No:2 Bodrum
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muhsen@barbarusyachting.com



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Fax : +90 252 3169050
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catering@barbarusyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	DENAIKO FRANCESCA
ADDRESS	VIA MARCONI 19/4 15011 ARAZANO - - GENOVA - ITALY
E-MAIL	CRISTIANO_PESCE @ FASTWINDSAIL.IT.

A- THE GOULETTE

CRUISE DATES: 19/09 - 26/09/10 NAME OF THE GOULETTE H. TEMEL

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2) IF YES, NAME OF THE TOUR OPERATOR
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY

POSSIBLY

NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

WE ARE THANKFUL TO ALL THE CREW
 FOR THIS WONDERFUL EXPERIENCE

Thanks For Your Help

• Bodrum Headquarter •
 Neyzen Tevlik Cad. Saray Sok. No 2 Bodrum
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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	Floor Hermans
ADDRESS	Cedristraat 55 523 EH Den Bosch
E-MAIL	floorhermans@live.nl

A- THE GOULETTE

CRUISE DATES: 21-9-2010 t.m.
23-9-2010

NAME OF THE GOULETTE: H. Temel

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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C - THE FOOD

	VERY GOOD	GOOD	POOR
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- 2) IF YES; NAME OF THE TOUR OPERATOR
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY POSSIBLY NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

Crew was very attentive and had a respectful and friendly attitude. The ship was incredible - above all expectations. My special compliments also for the delicious food. I would have preferred to have more time on the islands but it's not a real problem for the cruising was also good.
Thanks For Your Help

• Bodrum Headquarter •
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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	CHARRIENE Muriel	FAVRE-FELIX Sophie
ADDRESS	9 bis rue du Capitaine ferber Appée c 69300 CAWIRE FRANCE	237 route du Jorrap 74120 PRAZ SUR ARLY
E-MAIL	muriel_charriere@yahoo.fr	sophie.favrefelix@gmail.com

A- THE GOULETTE

CRUISE DATES: 19/09/2010
26/09/2010

NAME OF THE GOULETTE: JEMEL

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2) IF YES; NAME OF THE TOUR OPERATOR
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY POSSIBLY NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

We have been very pleased with this cruise, organization, kindness, attention and also the different stops (swimming stops / villages quiet / and the last night stop in a wild bay) The food was VERY GOOD (we just can suggest may be one or 2 evening desserts). 😊

Thanks For Your Help

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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHL. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	MRS CHRISTINE & DENNIS BETTRIDGE
ADDRESS	17 UNION ST FARNBOROUGH HANTS GUILF TPY ENGLAND UK
E-MAIL	christine48bette@yahoo.co.uk

A- THE GOULETTE

CRUISE DATES : 19 - 26 / 9 / 10 NAME OF THE GOULETTE : H. TGMEL

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2) IF YES, NAME OF THE TOUR OPERATOR
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY POSSIBLY NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

So enjoyable that we wish we
 didn't have to leave the boat.
 Another week would be great.
 Thankyou to all the crew.
 Will recommend to friends

Thanks For Your Help

• Bodrum Headquarter •
 Neyzen Tevlik Cad. Saray Sok. No:2 Bodrum
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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	LEGHISSA - PIOVANI
ADDRESS	MILANO - ITALY VIA A. SANT'ELIA 22 20148
E-MAIL	giulio.leghissa@lepaeri.it

A- THE GOULETTE

CRUISE DATES: 15.08.10 NAME OF THE GOULETTE:

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

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3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2) IF YES; NAME OF THE TOUR OPERATOR KEL 12

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY

POSSIBLY

NO

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

YES

NO

E- ADDITIONAL COMMENTS

Alien
Thanks For Your Help

• Bodrum Headquarter •
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Fax : +90 252 3189050
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catering@barbarosyachting.com



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	D J PAGE
ADDRESS	N8 ROWEN CLOSE DARVEY DALE NR MATLOK DERBYSHIRE ENGLAND PC DE4 2QY
E-MAIL	DEREK.PAGE58@HOTMAIL.COM

A- THE GOULETTE

CRUISE DATES: 19/09/2010 NAME OF THE GOULETTE H TEMEL

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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1) FOOD QUALITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2) IF YES; NAME OF THE TOUR OPERATOR SOLITAR TRAVEL / AYNE
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY POSSIBLY NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS

THE CREW & CAPTAIN ARE A CREDIT TO YOUR COMPANY
VERY HELPFUL & POLITE MAKING MY HOLIDAY A VERY
ENJOYABLE ONE OVERALL EXCELLENT TRIP

Thanks For Your Help

• Bodrum Headquarter •
Neyzen Tevlik Cad. Sıray Sok. No 2 Bodrum
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info@barbarosyachting.com

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Serbars Cad. No 91 Marmaris
Tel : +90 252 4132008
Fax : +90 252 4132008
G.S.M. : +90 542 2051715
marmaris@barbarosyachting.com

• Operation • Accounting • Fuel Service •
Neyzen Tevlik Cad. No 66/1 Bodrum
Tel : +90 252 3163732 (pbx)
Fax : +90 252 3163734
G.S.M. : +90 533 6061500 (pbx)
muhassefe@barbarosyachting.com



• Yacht Catering Service •
Neyzen Tevlik Cad. Tepecik Min.
Hamam Sok. No 30/3 Bodrum
Tel : +90 252 3139063
Fax : +90 252 3169050
G.S.M. : +90 542 3999133 (pbx)
catering@barbarosyachting.com



BARBAROS TURİZM YATÇILIK (İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.)

DEĞERLİ KONUKLARIMIZ,

TATİL TERCİHİNİZİ MAVİ YOLCULUK'TAN YANA KULLANDIĞINIZ İÇİN ÇOK TEŞEKKÜR EDERİZ. Hiç kuşkunuz olmasın ki, tatilinizi mümkün olduğu kadar hoş geçirebilmeniz için yapabileceğimizin en iyisini yapmaya gayret göstereceğiz. Ancak inanıyoruzki, bu tip bir tatil anlayışını geliştirmek kaçınılmaz olarak teknedeki misafirlerimizin servis hakkındaki görüşlerini gerektirir. Bu durumda sizlerden aşağıdaki anketi doldurmanızı rica ediyoruz. Değerlendirmeleriniz ve görüşleriniz sizlere gelecekte daha iyi bir servis sunmamıza yardımcı olacaktır. Anlayışınız ve yardımınız için teşekkür ediyor, bir başka mavî yolculukta sizleri yeniden görmeyi umut ediyoruz.

SAYGILARIMIZLA

BARBAROS YATÇILIK

İSİM : İCİAL Sergin
ADRES : Ataköy 5. Kısım Novus Rezidans
E-1 Blok N. 66 Ataköy - İSTANBUL
E-MAIL :

A - TEKNE

TUR TARİHLERİ : 14.29/15.03.2017 TEKNE ADI : Haliç Temel.

	ÇOK - ÇOK İYİ	İYİ	YETERSİZ
1-TEKNENİN RAHATLIĞI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2-TEKNENİN TEMİZLİĞİ	Çok <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3-HİJYEN	Çok <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4-GÜVENLİK	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B - MÜRETTEBAT

1- KARŞILAMA	Çok - Çok İyi <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- İHTİYAÇLARINIZA GÖSTERİLEN İLGI	Çok - Çok İyi <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- GENEL MEMNUNİYET	Çok <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter

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marmaris@barbarosyachting.com

C - YEMEKLER	Ali Usta ve Qokhan'ın hazırladığı	ÇOK İYİ	İYİ	YETERSİZ ve fazla
1 - YEMEKLERİN KALİTESİ	çok-çok	<input checked="" type="checkbox"/>	<input type="checkbox"/>	çok leziz leziz
2 - YEMEK MİKTARLARI	istenilen herşey karşılandı	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3 - SERVİS - SUNUM	çok-çok	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
4 - GENEL OLARAK YEMEKLER		<input type="checkbox"/>	<input type="checkbox"/>	

D - GENEL TATİL DENEYİMLERİ

1 - DAHA ÖNCE HİÇ BU TİP BİR TURA KATILDINIZ MI?

EVET

HAYIR



Hisarönü illedi

2 - EĞER EVETSE; TUR OPERATORÜNÜN ADI:

Barbaros Tur

3 - GELECEKTE BU TİP BİR TURA KATILMAYI TEKRAR DÜŞÜNÜR MÜSÜNÜZ?

Her yıl kesinlikle

KESİNLİKLE EVET



BELKİ



HAYIR

4 - TANIDIKLARINIZA BU TURU ÖNERİR MİSİNİZ?

EVET

HAYIR



E - EKLEMEN İSTEDİĞİNİZ DİĞER GÖRÜŞLER:

Grubu memnun etmek için özveriyle çalışan koçman Serdar'a kanıksan isenizde bireysel yemekler yapan Ali Usta ve Qokhan'a (Bir emriniz varmı efendim...) diye koçman Güven'e - Sadi Adnan'e ve bu organizasyonu planlayan Barbaros tour Ltd. ve tüm sahınlara YARDIMLARINIZ İÇİN TEŞEKKÜRLER

Kısaca emeği geçen herkese binlerce teşekkür selam ve sevgiler

Ağustos-2010 İclal Sergin İlin



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : Laura Gois
ADDRESS : Landlustlaan 73 2265 PK L'dam Netherlands
E-MAIL : kuzlaura@hotmail.com

A- THE GOULETTE

CRUISE DATES : 3-07-10 - 11-09-10 NAME OF THE GOULETTE : Temel

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter

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marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?	YES	NO	
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
2- IF YES; NAME OF THE TOUR OPERATOR		
3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?	DEFINITELY	POSSIBLY	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?	YES	NO	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

E- ADDITIONAL COMMENTS :

an excellent crew and captain!!

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUATIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITHFULLY,

BARBAROS YACHTING CO.

NAME : M. GORIS & K. RAHBEK (Michiel & Kirsten)
ADDRESS : LANDLUSTLAAN 73, 2265 EK LEIDSCHIEDEN PAM,
E-MAIL : michiel.goris@ziggo.nl K.rahbek@ziggo.

A- THE GOULETTE

CRUISE DATES : 4-11 July - 2010 (4-11 July) NAME OF THE GOULETTE HALIS TEMEL

1- COMFORT ON BOARD VERY GOOD GOOD POOR

2- CLEANLINESS ON BOARD

3- HYGINENE & SAFETY

B- THE CREW

1- WELCOME ON ARRIVAL

2- ATTENTION TO YOUR NEEDS

3- OVERALL SATISFACTION

Bodrum Headquarter

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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY <i>even better!</i>	← <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO

2- IF YES: NAME OF THE TOUR OPERATOR

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO *with you!*

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

WE REALLY HAD A GREAT TIME!

GREAT BOAT, GREAT CREW - WE DON'T WANT TO LEAVE!

THANK YOU VERY MUCH

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

CHER(E) PARTICIPANT(E)

NOUS VOUS REMERCIONS D'AVOIR CHOISI NOTRE "VOYAGE BLEU" POUR VOS VACANCES EN TURQUIE. NOUS FERONS TOUT NOTRE POSSIBLE POUR VOUS FAIRE PASSER UN TRES AGREABLE SEJOUR.

NOUS PENSONS QUE LES COMMENTAIRES DE NOS PARTICIPANTS ONT UNE GRANDE VALEUR. C'EST POUR CETTE RAISON QUE NOUS DEMANDERONS DE BIEN VOULOIR REMPLIR CETTE QUESTIONNAIRE A LA FIN DE VOTRE CROISIERE.

VOS REMARQUES ET COMMENTAIRES NOUS AIDERONT A AMELIORER LA QUALITE DE NOTRE SERVICE. NOUS VOUS REMERCIONS D'AVANCE ET SOUHAITONS VOUS ACCEUILLIR DE NOUVEAU POUR VOS PROCHAINES VACANCES.

BARBAROS YACHTING

NOM. PRENOM : BEIGNON Claude
ADDRESS : 12 rue du cdt Pilot
Neuilly sur Seine
E-MAIL :

A - VOTRE GOULETTE

DATE DE CROISIERE : 2-7-2012 NOM DU BATEAU : H. T. ERFEL

	TRES BIEN	BIEN	MAUVAIS
1-COMFORT A BORD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- PROPETE A BORD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGIENE ET SECURITE	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B - L'EQUIPAGE

1- ACCEUIL A BORD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION A VOTRE REGARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3- SATISFACTION EN GENERAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter

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marmaris@barbarosyachting.com

C - LES REPAS

	TRES BIEN	BIEN	MAUVAIS
1 - QUALITE DES REPAS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 - QUANTITE DES REPAS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 - PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 - SATISFACTION EN GENERAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D - VOS VACANCES

	OUI	NON
1 - AVEZ VOUS DEJA PASSE CE GENRE DE VACANCES?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

2 - SI OUI PRECISER LE NOM DU TOUR OPERATOR

TIRAWA et Arctique

3 - AIMEREZ VOUS REFAIRE D'AUTRES "VOYAGE BLEU" ?

OUI

	OUI	NON
4 - RECOMMANDEREZ-VOUS CE VOYAGE BLEU A VOS AMIS ?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

E - VOS COMMENTAIRES :

c'est le parfait

.....

.....

.....

.....

MERCI DE VOTRE AIDE