



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUATIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : ..... NICOLA WALSH + JAN TAYLOR .....  
ADDRESS : ..... 36 CASTLEFIELDS CRESCENT, BRIGHOUSE, ENGLAND .....  
E-MAIL : ..... jan@eclipselegal.co.uk ..... FID 63PD

### A- THE GOULETTE

CRUISE DATES : ..... 21.09.2009 ..... NAME OF THE GOULETTE : ..... Richmond 4 .....  
..... 28.09.2009 .....

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

1- WELCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*[Handwritten signature]*

#### Bodrum Headquarter

Neyzen Tevlik Cad. No:92 Bodrum TÜRKİYE  
www.barbarosyachting.com  
info@barbarosyachting.com

Tel : (0252) 316 39 19 (pbx) • Fax: (0252) 316 39 20  
Gsm : 0533 600 15 00 (pbx) 0542 399 91 90 (pbx)  
Operation (7/24) 0544 899 92 29 • 0544 699 99 78

#### Marmaris Branch

Barbaros Cad. No 91 Marmaris TÜRKİYE  
Tel : +90 252 413 20 28 Fax : +90 252 413 20 08  
G.S.M : +90 542 205 17 15  
marmaris@barbarosyachting.com



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### C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES  NO

2- IF YES; NAME OF THE TOUR OPERATOR .....

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY  POSSIBLY  NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES  NO

### E- ADDITIONAL COMMENTS :

REALLY ENJOYED THE CRUISE  
THANK YOU VERY MUCH.

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : GIUSEPPE DE FRANCESCO  
ADDRESS : VIA PARTIRI DELLE FOIBE, 3 - 06084 BETONA (PG) - ITALY  
E-MAIL : NIEVSKY@GMAIL.COM

#### A- THE GOULETTE

CRUISE DATES : 21-28/09/2009 NAME OF THE GOULETTE : RICHMOND IV

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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### C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?      YES       NO
- 2- IF YES; NAME OF THE TOUR OPERATOR .....
- 3- WOULD YOU GO ON THIS TYPE OF HOLIDAY IN THE FUTURE?      DEFINITELY       POSSIBLY       NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?      YES       NO

### E- ADDITIONAL COMMENTS :

BEAUTIFUL EXPERIENCE AND UNFORGETTABLE PLACES

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.....

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : FERNANDO GONZALEZ  
ADDRESS : BARCELONA SPAIN  
E-MAIL : .....

### A- THE GOULETTE

CRUISE DATES : 22/9 - 29/9 NAME OF THE GOULETTE : Richmond IV

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

1- WELLCOME ON ARRIVAL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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### C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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### D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?      YES       NO

2- IF YES; NAME OF THE TOUR OPERATOR .....

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?      DEFINITELY       POSSIBLY       NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?      YES       NO

### E- ADDITIONAL COMMENTS :

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.....

.....

THANKS FOR YOUR HELP



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### C- THE FOOD

VERY GOOD      GOOD      POOR

1- FOOD QUALITY

2- FOOD QUANTITY

3- PRESENTATION

4- FOOD OVERALL

### D- GENERAL HOLIDAY EXPERIENCE

YES      NO

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?

2- IF YES; NAME OF THE TOUR OPERATOR

MEDİTERRA

3- WOULD YOU GO ON THIS TYPE  
HOLIDAY IN THE FUTURE?

DEFINITELY

POSSIBLY

NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

YES

NO

### E- ADDITIONAL COMMENTS :

.....

.....

.....

.....

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : HERMAN MARIN WIDAR NOELLA  
ADDRESS : 89 rue PETITE MAI 4102 OVRÉE  
E-MAIL : marin.berman@telecine.be

### A- THE GOULETTE

CRUISE DATES : 31.05.2009 NAME OF THE GOULETTE : Richmond IV

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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