



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE.

THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : Beadle
ADDRESS : 9 Abinger Drive, Lordswood Kent UK
E-MAIL : MESBUL

A- THE GOULETTE

CRUISE DATES : 6/7/09 to 13/7/09 NAME OF THE GOULETTE : First Choice

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter

Neyzen Tevfik Cad. No:92 Bodrum TÜRKİYE
www.barbarosyachting.com
info@barbarosyachting.com

Tel : (0252) 316 39 19 (pbx) • Fax: (0252) 316 39 20
Gsm : 0533 600 15 00 (pbx) 0542 399 91 90 (pbx)
Operation (7/24) 0544 899 92 29 • 0544 699 99 78

Marmaris Branch

Barbaros Cad. No 91 Marmaris TÜRKİYE
Tel : +90 252 413 20 28 Fax : +90 252 413 20 08
G.S.M : +90 542 205 17 15
marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2- IF YES; NAME OF THE TOUR OPERATOR
- 3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE? DEFINITELY POSSIBLY NO
- 4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

Captain & crew very friendly, Polite, & amusing
Very good trip.

THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : ANGELA HESKETH
ADDRESS : 30 FAIRWAY NORTH, BRAMBOROUGH, MERSEYSIDE, CH62 ENGLAND
E-MAIL :

A- THE GOULETTE

CRUISE DATES : 6th JULY NAME OF THE GOULETTE : FIRST CHOICE

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS :

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THANKS FOR YOUR HELP



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : JOHN RIMMER.
ADDRESS : 66 AMABLE SIDE RD. FLIXTON MANCHESTER M41 6QP
E-MAIL :

A- THE GOULETTE

CRUISE DATES : 11/9/09 NAME OF THE GOULETTE : PRIST CHOICE

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : D'AMICO ALESSANDRO
ADDRESS : VIA DEE BOSCO 16 - CATANIA
E-MAIL : alexandro.damico.16@gmail.com

A- THE GOULETTE

CRUISE DATES : 26/08/2009 NAME OF THE GOULETTE : FIRST CHOICE

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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E- ADDITIONAL COMMENTS :

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DEĞERLİ KONUKLARIMIZ,

TATİL TERCİHİNİZİ MAVİ YOLCULUK'TAN YANA KULLANDIĞINIZ İÇİN ÇOK TEŞEKKÜR EDERİZ. Hiç kuşkunuz olmasın ki, tatilinizi mümkün olduğu kadar hoş geçirebilmeniz için yapabileceğimizin en iyisini yapmaya gayret göstereceğiz. Ancak inanıyoruzki, bu tip bir tatil anlayışını geliştirmek kaçınılmaz olarak teknedeki misafirlerimizin servis hakkındaki görüşlerini gerektirir. Bu durumda sizlerden aşağıdaki anketi doldurmanızı rica ediyoruz. Değerlendirmeleriniz ve görüşleriniz sizlere gelecekte daha iyi bir servis sunmamıza yardımcı olacaktır. Anlayışınız ve yardımınız için teşekkür ediyor, bir başka mavî yolculukta sizleri yeniden görmeyi umut ediyoruz.

SAYGILARIMIZLA

BARBAROS YATÇILIK

İSİM : Ayşe İNALAN
ADRES : Çengelköy Topel Cd. Yarımadana Mah. Sakık
Çarşı Sok. Apt: 1/27, Çengelköy
E-MAIL :

A - TEKNE

TUR TARİHLERİ : 4-11.9.2009 TEKNE ADI : Barbaros-Yachting

	ÇOK İYİ	İYİ	YETERSİZ
1-TEKNENİN RAHATLIĞI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2-TEKNENİN TEMİZLİĞİ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3-HİJYEN	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4-GÜVENLİK	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B - MÜRETTEBAT			
1-KARŞILAMA	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2-İHTİYAÇLARINIZA GÖSTERİLEN İLGI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3-GENEL MEMNUNİYET	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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C - YEMEKLER

	ÇOK İYİ	İYİ	YETERSİZ
1 - YEMEKLERİN KALİTESİ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 - YEMEK MİKTARLARI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 - SERVİS - SUNUM	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 - GENEL OLARAK YEMEKLER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D - GENEL TATİL DENEYİMLERİ

	EVET	HAYIR
1 - DAHA ÖNCE HIÇ BU TİP BİR TURA KATILDINIZ MI?	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2 - EĞER EVETSE; TUR OPERATÖRÜNÜN ADI:

3 - GELECEKTE BU TİP BİR TURA KATILMAYI TEKRAR DÜŞÜNÜR MÜSÜNÜZ?

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KESİNLİKLE EVET	BELKİ	HAYIR

4 - TANIDIKLARINIZA BU TURU ÖNERİR MİSİNİZ?

EVET	HAYIR
<input checked="" type="checkbox"/>	<input type="checkbox"/>

E - EKLEMEN İSTEDİĞİNİZ DİĞER GÖRÜŞLER:

Masa da kolonyalı mendil toplanması

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YARDIMLARINIZ İÇİN TEŞEKKÜRLER