



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE.

YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE.

THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : İL. ECEONORA PETERNTI / GIUSEPPE PUGNO  
ADDRESS : VIA SACARIA 190  
E-MAIL : elcomkcpeternti@hotmail.it

### A- THE GOULETTE

CRUISE DATES : 24/07/10 - 31/07/10 NAME OF THE GOULETTE : RICHMOND II

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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### B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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#### Bodrum Headquarter

Nezden Tevlik Cad. No:66/1 Bodrum TÜRKİYE  
www.barbarosyachting.com  
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#### Marmaris Branch

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marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

### C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?      YES       NO

2- IF YES; NAME OF THE TOUR OPERATOR .....  
.....

3- WOULD YOU GO ON THIS TYPE OF HOLIDAY IN THE FUTURE?      DEFINITELY       POSSIBLY       NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?      YES       NO

### E- ADDITIONAL COMMENTS :

A big Thank To The crew  
Elenora  
Giuseppe

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD.

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YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE.

THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : EMANUELE  
ADDRESS : VIA PATIBI 10  
E-MAIL : lele\_pasqual@hotmail.it

**A- THE GOULETTE**

CRUISE DATES : ~~24/07/10~~ 24/07/10 - 31/07/10 NAME OF THE GOULETTE : ~~RICHMOND~~ RICHMOND V

1- COMFORT ON BOARD  VERY GOOD  GOOD  POOR

2- CLEANLINESS ON BOARD  VERY GOOD  GOOD  POOR

3- HYGINENE & SAFETY  VERY GOOD  GOOD  POOR

**B- THE CREW**

1- WELCOME ON ARRIVAL  VERY GOOD  GOOD  POOR

2- ATTENTION TO YOUR NEEDS  VERY GOOD  GOOD  POOR

3- OVERALL SATISFACTION  VERY GOOD  GOOD  POOR

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**C- THE FOOD**

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**D- GENERAL HOLIDAY EXPERIENCE**

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?	YES	NO	
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
2- IF YES; NAME OF THE TOUR OPERATOR	.....		
3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?	DEFINITELY	POSSIBLY	NO
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?	YES	NO	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

**E- ADDITIONAL COMMENTS :**

THANKS TO EVERYBODY

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.TİKL.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE.

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YOUR COMMENTS AND EVALUATIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE.

THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : Alessandra Tedesen  
ADDRESS : \_\_\_\_\_  
E-MAIL : alabrune@fastwebnet.it

### A- THE GOULETTE

CRUISE DATES : 24-31 - 7 - 2010 NAME OF THE GOULETTE : ACHILON V

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2- CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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### B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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#### Bodrum Headquarter

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marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

### C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?      YES       NO

2- IF YES; NAME OF THE TOUR OPERATOR      AVIOTAR      CROATIA and other

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?      DEFINITELY       POSSIBLY       NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?      YES       NO

### E- ADDITIONAL COMMENTS :



BARBAROS TURİZM YATÇILIK İNŞ.TİH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT  
THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	Noel Hallam
ADDRESS	41. Stace way Worthing RHO SYN
E-MAIL	

### A- THE GOULETTE

CRUISE DATES: 20<sup>th</sup> to 30<sup>th</sup> Oct NAME OF THE GOULETTE Richmond IV

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?  YES  NO
- 2) IF YES; NAME OF THE TOUR OPERATOR Friendship & Solitour
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY  POSSIBLY  NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?  YES  NO

## E- ADDITIONAL COMMENTS

*Congratulations!  
Much better Boat!*

Thanks For Your Help

• Bodrum Headquarter •  
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mufasebe@barbarayachting.com



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Hamam Sok. No 30/9 Bodrum  
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Fax +90 252 3169050  
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catering@barbarayachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

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THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME : FARRIER  
ADDRESS : 21 HOLDEN GARDENS BASILDON ESSEX U.K.  
E-MAIL : jeanfarrier23@hotmail.com

### A- THE GOULETTE

CRUISE DATES : 17/5/10 24/5/10 NAME OF THE GOULETTE : 10 RICHMOND

	VERY GOOD	GOOD	POOR
1- COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- CLEANLINES ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

1- WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Bodrum Headquarter

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marmaris@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İNHL. ve TİC.LTD.ŞTİ.

### C- THE FOOD

	VERY GOOD	GOOD	POOR
1- FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### D- GENERAL HOLIDAY EXPERIENCE

1- HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?  YES  NO

2- IF YES; NAME OF THE TOUR OPERATOR .....Thompson.....

3- WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?  DEFINITELY  POSSIBLY  NO

4- WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?  YES  NO

### E- ADDITIONAL COMMENTS :

Wonderful / The crew were fab  
the food was exceptional.  
would love to stay on board  
& never leave.

THANKS FOR YOUR HELP



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. VE TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	RICHARD LAPWORTH
ADDRESS	BOSLOW EN SCAPPL LANE MARAZION CARWALL TRIT ODC
E-MAIL	richard.lapworth246@btinternet.com

### A- THE GOULETTE

CRUISE DATES: 27/9 - NAME OF THE GOULETTE: RICHMOND IV

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?  YES  NO
- 2) IF YES; NAME OF THE TOUR OPERATOR Solo's
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY

POSSIBLY

NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

YES

NO

## E- ADDITIONAL COMMENTS

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Thanks For Your Help

• Bodrum Headquarter •  
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multasabe@barbarosyachting.com



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Hannan Sk. No 30/6 Bodrum  
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Fax +90 252 3169050  
G.S.M. +90 542 3999193 (pbx)  
catering@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	<i>Ninna Fray</i>
ADDRESS	<i>34 Dore Ave Manor Park London E12 6JU</i>
E-MAIL	<i>nfray@abports</i>

### A- THE GOULETTE

CRUISE DATES: *27/09/10* NAME OF THE GOULETTE: *Richmond IV*

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

*very, very*

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?  YES  NO
- 2) IF YES, NAME OF THE TOUR OPERATOR .....
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY  POSSIBLY  NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?  YES  NO

## E- ADDITIONAL COMMENTS

All the crew were fantastic. Considerate to your every need.  
The crew were the best. W.W.

Thanks For Your Help

• **Beşiktaş Headquarter** •  
Reyhan Sokak Cad. Saray Sok. No:2 Beşiktaş  
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• **Operation** • **Accounting** • **Fuel Service** •  
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mufassal@barbarosyachting.com



• **Yacht Catering Service** •  
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catering@barbarosyachting.com



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	PAM
ADDRESS	
E-MAIL	pam@crisesadvice.co.uk

### A- THE GOULETTE

CRUISE DATES : 27/9 NAME OF THE GOULETTE : 4/10

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS ✓✓✓	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION ✓✓✓	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## D- GENERAL HOLIDAY EXPERIENCE

1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?  YES  NO

2) IF YES; NAME OF THE TOUR OPERATOR First choice

3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY

POSSIBLY

NO

4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?

YES

NO

## E- ADDITIONAL COMMENTS

EXCEPTIONAL Holiday

Thanks For Your Help

• **Bandrum Headquarter** •  
Neyzen Tevlik Cad. Saray Sok. No 2 Bandrum  
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Fax : +90 252 3163900  
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• **Marmaris Branch** •  
Barbaros Cad. No 11 Marmaris  
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Fax : +90 252 4132008  
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marmaris@barbarusyachting.com

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• **Yacht Catering Service** •  
Neyzen Tevlik Cad. Tepecik Mah.  
Haram Sok. No 30/9 Bandrum  
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BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT

THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUPT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	PATRICIA HEGG
ADDRESS	U.K.
E-MAIL	pattiepom@blueyander.co.uk

#### A- THE GOULETTE

CRUISE DATES: 27/09/10 - NAME OF THE GOULETTE: Richmond 4

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>





BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. ve TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT  
THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUTIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	JANIS
ADDRESS	5 GIBNEY TERRACE, SLAWLEY, KENT SE1 5TB
E-MAIL	jbatten@expedia.com

### A- THE GOULETTE

CRUISE DATES: 27/5 - 4/6 ..... NAME OF THE GOULETTE: Richmond IV

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE?  YES  NO
- 2) IF YES; NAME OF THE TOUR OPERATOR FRIENDSHIP
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?

DEFINITELY  POSSIBLY  NO

- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS?  YES  NO

### E- ADDITIONAL COMMENTS

Great Holiday and excellent crew!

Thanks For Your Help

• Bodrum Headquarter •  
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muhasibe@barbarsciyachting.com



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