



BARBAROS TURİZM YATÇILIK İNŞ.İTH.İHR. VE TİC.LTD.ŞTİ.

DEAR CRUISE PARTICIPANT
THANK YOU VERY MUCH FOR CHOOSING "GOULETTE SAILING" AS A PART YOUR HOLIDAY IN TURKEY. THERE IS NO DOUBT THAT WE WILL DO OUR BEST TO MAKE YOUR HOLIDAY AS PLEASANT AS POSSIBLE. HOWEVER, WE BELIEVE THAT DEVELOPING SUCH A HOLIDAY CONCEPT INEVITABLY NEEDS THE EVALUATION OF THE SERVICES BY THE PARTICIPANTS ON BOARD. AT THIS STAGE, WE WILL KINDLY ASK YOU FILL OUT THE FOLLOWING QUESTIONNAIRE. YOUR COMMENTS AND EVALUATIONS WILL HELP US TO SERVE YOU BETTER IN THE FUTURE. THANK FOR YOUR HELP AND LOOKING FORWARD TO SEEING YOU ANOTHER CRUISE OF OUR COMPANY WE REMAIN.

YOUR FAITFULLY;

BARBAROS YACHTING CO.

NAME	Jude Rowden
ADDRESS	
E-MAIL	

A- THE GOULETTE

CRUISE DATES: 23 - 30 Aug 10 NAME OF THE GOULETTE B - B

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B- THE CREW

	VERY GOOD	GOOD	POOR
1) WELLCOME ON ARRIVAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) ATTENTION TO YOUR NEEDS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) OVERALL SATISFACTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C - THE FOOD

	VERY GOOD	GOOD	POOR
1) FOOD QUALITY	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) FOOD QUANTITY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4) FOOD OVERALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D- GENERAL HOLIDAY EXPERIENCE

- 1) HAVE YOU EVER BEEN ON THIS TYPE OF CRUISE BEFORE? YES NO
- 2) IF YES, NAME OF THE TOUR OPERATOR
- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?
DEFINITELY POSSIBLY NO
- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME <u>NICKY HUIST.</u>
ADDRESS
E-MAIL

A- THE GOULETTE

CRUISE DATES: 23-30/8 NAME OF THE GOULETTE: B-B

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) CLEANLINESS ON BOARD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3) HYGINENE & SAFETY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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1) WELLCOME ON ARRIVAL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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3) PRESENTATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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DEFINITELY POSSIBLY NO

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E- ADDITIONAL COMMENTS



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DEĞERLİ KONUKLARIMIZ,

TATİL TERCİHİNİZİ MAVİ YOLCULUK'TAN YANA KULLANDIĞINIZ İÇİN ÇOK TEŞEKKÜR EDERİZ. Hiç kuşkunuz olmasın ki, tatilinizi mümkün olduğu kadar hoş geçirebilmeniz için yapabileceğimizin en iyisini yapmaya gayret göstereceğiz. Ancak inanıyoruz ki, bu tip bir tatil anlayışını geliştirmek kaçınılmaz olarak teknedeki misafirlerimizin servis hakkındaki görüşlerini gerektirir. Bu durumda sizlerden aşağıdaki anketi doldurmanızı rica ediyoruz. Değerlendirmeleriniz ve görüşleriniz sizlere gelecekte daha iyi bir servis sunmamıza yardımcı olacaktır. Anlayışınız ve yardımınız için teşekkür ediyor, bir başka mavi yolculukta sizleri yeniden görmeyi umut ediyoruz.

SAYGILARIMIZLA

BARBAROS YATÇILIK

İSİM : Tolga Kocerlioglu
ADRES : 2013 sk No: 11/1 D:9 Karşıyaka - İZMİR
E-MAIL : tolgakocer@hotmail.com

A - TEKNE

TUR TARİHLERİ : 27/08/2010 - 30/08/2010
TEKNE ADI : B & B

	ÇOK İYİ	İYİ	YETERSİZ
1-TEKNENİN RAHATLIĞI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2-TEKNENİN TEMİZLİĞİ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- HİJYEN	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4- GÜVENLİK	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B - MÜRETTEBAT			
1- KARŞILAMA	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2- İHTİYAÇLARINIZA GÖSTERİLEN İLGI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3- GENEL MEMNUNİYET	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bodrum Headquarter
Nevzen Tevlik Cad. No 92 Bodrum TÜRKİYE
www.barbarosyachting.com
info@barbarosyachting.com

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Tel : +90 252 413 20 28 Fax : +90 252 413 20 08
G.S.M : +90 542 205 17 15
marmaris@barbarosyachting.com

C - YEMEKLER

	ÇOK İYİ	İYİ	YETERSİZ
1 - YEMEKLERİN KALİTESİ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 - YEMEK MİKTARLARI	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 - SERVİS - SUNUM	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 - GENEL OLARAK YEMEKLER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D - GENEL TATİL DENEYİMLERİ

	EYET	HAYIR
1 - DAHA ÖNCE HİÇ BU TİP BİR TURA KATILDINIZ MI?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

2 - EĞER EVETSE; TUR OPERATORÜNÜN ADI:

V-60

3 - GELECEKTE BU TİP BİR TURA KATILMAYI TEKRAR DÜŞÜNÜR MÜSÜNÜZ?

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KESİNLİKLE EVET	BELKİ	HAYIR

4 - TANIDIKLARINIZA BU TURU ÖNERİR MİSİNİZ?

EYET	HAYIR
<input checked="" type="checkbox"/>	<input type="checkbox"/>

E - EKLEMEL İSTEDİĞİNİZ DİĞER GÖRÜŞLER:

.....

.....

.....

.....

YARDIMLARINIZ İÇİN TEŞEKKÜRLER



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YOUR FAITFULLY,

BARBAROS YACHTING CO.

NAME	SUZAN ASHTON
ADDRESS	UNITED KINGDOM
E-MAIL	smash100@virginmedia.com

A- THE GOULETTE

CRUISE DATES: 23-30 Aug 10 NAME OF THE GOULETTE B-S

	VERY GOOD	GOOD	POOR
1) COMFORT ON BOARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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E- ADDITIONAL COMMENTS



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YOUR FAITHFULLY,

BARBAROS YACHTING CO.

NAME	IAN ELLISON
ADDRESS	26 PEN-Y-BRYN WAY, NEWPORT SHROPSHIRE TF0 2ES
E-MAIL	ianellison@aol.com

A- THE GOULETTE

CRUISE DATES: 23-30 Aug 10 NAME OF THE GOULETTE: B. 10

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- 3) WOULD YOU GO ON THIS TYPE HOLIDAY IN THE FUTURE?
DEFINITELY POSSIBLY NO
- 4) WOULD YOU RECOMMEND THIS CRUISE TO YOUR FRIENDS? YES NO

E- ADDITIONAL COMMENTS